

WINDOWS

PVC – 20 YEARS

DIMENSIONS Doors and Windows guarantees for 20-YEARS, following the date of purchase that all PVC components will not crack or become abnormally discoloured. This warranty solely covers replacement parts and labour for the first 5 years. After 5 years, only replacement parts will be provided free of charge.

LABOUR – 5 YEARS

The labour costs to change any components or parts will be free of charge for the first 5 years following the date of delivery to our distributor after our approval.

REGULAR GLASS – 10 YEARS / LOW-E GLASS – 20 YEARS

DIMENSIONS Windows and Doors guarantees LOW-E glass for a period of TWENTY (20) YEARS from the date of purchase. All regular clear glass is guaranteed for a period of TEN (10) YEARS from the date of purchase. The warranty covers the formation of fog and dirt between glass panes. This warranty also covers the labor for the first 5 years. After 5 years, only the thermos will be provided with charge and a credit will be made on the return of the defective glass. The warranty on labor does not apply to any thermos sold individually.

GLASS BREAKAGE – 1 YEAR

DIMENSIONS Windows and Doors guarantees glass installed in its windows against thermal breakage for a period of one (1) year on the inside of the window only. There must not be a trace of impact. This warranty covers the labor for the first 5 years. The warranty on thermal breakage and labor does not apply on thermos sold individually.

HARDWARE – LIMITED LIFETIME WARRANTY

DIMENSIONS Doors and Windows offers a LIFETIME warranty on the hardware provided that the product was installed and used properly. This warranty solely covers replacement parts and labour for the first 5 years. After 5 years, only replacement parts will be provided free of charge. Credit will be applied upon reception of the parts.

PAINT ON PVC – 10 YEARS / ALUMINUM – 20 YEARS

DIMENSIONS Windows and Doors offers a 10-YEAR warranty on the paint covering the PVC and 20 YEARS on the aluminum of its windows. This warranty will be applied if the products were used normally and under normal conditions. It covers peeling, splitting and cracking as well as discolouration above 5% per year.